## SAN DIEGO COMMUNITY COLLEGE DISTRICT CONTINUING EDUCATION COURSE OUTLINE

## SECTION I

### SUBJECT AREA AND COURSE NUMBER

**OFSY 505** 

**COURSE TITLE** 

**BUSINESS COMMUNICATIONS 1** 

TYPE COURSE

NON-FEE VOCATIONAL

### CATALOG COURSE DESCRIPTION

This course is designed to provide English and communication skills specifically applied to the field of business. Instruction includes business vocabulary, sentence structure, punctuation, capitalization, misused words, spelling and dictionary usage. Emphasis is placed on developing good proofreading skills. (FT)

### LECTURE/LABORATORY HOURS

54

### **ADVISORIES**

**NONE** 

### RECOMMENDED SKILL LEVEL

Eighth grade reading level, ability to communicate effectively in the English language.

## INSTITUTIONAL STUDENT LEARNING OUTCOMES

- 1. Social Responsibility
  - SDCE students demonstrate interpersonal skills by leaning and working cooperatively in a diverse environment.
- 2. Effective Communication
  - SDCE students demonstrate effective communication skills.
- 3. Critical Thinking
  - SDCE students critically process information, make decisions, and solve problems independently or cooperatively.

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### INSTITUTIONAL STUDENT LEARNING OUTCOMES (CONTINUED)

4. Personal and Professional Development SDCE students pursue short term and life-long learning goals, mastering necessary skills and using resource management and self advocacy skills to cope with changing situations in their lives.

### **COURSE GOALS**

Acquire the basic English language skills necessary for successful communication in business and everyday life, utilizing an adequate vocabulary, correct sentence structure, punctuation, capitalization, and spelling and extensive dictionary usage and thorough proofreading skills.

## **COURSE OBJECTIVES**

Upon successful completion of this course, the student will be able to demonstrate the ability to:

- 1. Improve spelling, using the dictionary.
- 2. Increase vocabulary in writing assignments.
- 3. Show how to properly use commonly misused words.
- 4. Construct sentences correctly.
- 5. Punctuate and capitalize properly.
- 6. Demonstrate ability to proofread.

## **SECTION II**

## **COURSE CONTENT AND SCOPE**

- 1. Business Vocabulary
- 2. Construction of the Sentence
  - 2.1. Compound, complex and simple sentences
  - 2.2. Pronouns
  - 2.3. Subject and verbs agreement
  - 2.4. Parallel construction
  - 2.5. Adverbs
  - 2.6. Adjectives
- 3. Punctuation
  - 3.1. Commas, semicolons and colons
  - 3.2. End punctuation
  - 3.3. Quotation marks
- 4. Capitalization
- 5. Proofreading

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## COURSE CONTENT AND SCOPE (CONTINUED)

- 6. Spelling
  - 6.1. ie and ei words and other words
  - 6.2. Plurals
  - 6.3. Possessives
  - 6.4. Homonyms and misused words
  - 6.5. Prefixes and suffixes
  - 6.6. Spelling demons
  - 6.7. Word division
  - 6.8. Abbreviations
- 7. Dictionary Usage/Reference Books/Thesaurus

## APPROPRIATE READINGS

- 1. Business English Essentials, latest edition, Price R. Voiles, Glencoe Publishing, latest edition
- 2. Business Spelling and Word Power, latest edition, R. McCauley and K. Slocum, Glencoe Publishing, latest edition
- 3. Spelling for Job and Personal Use, Merle Wood, Southwestern Publishing, latest edition

### WRITING ASSIGNMENTS

Assigned reports, worksheets, sentence construction, written answers to assigned questions and other assignments utilizing the course content areas.

### **OUTSIDE ASSIGNMENTS**

Students are expected to spend a minimum of 2 hours per day outside of class in practice and preparation for each day in class. Appropriate assignments may include, but not be limited to:

- 1. Related readings.
- 2. Preparing writing assignments.
- 3. Studying as needed to perform successfully in class.

### APPROPRIATE ASSIGNMENTS THAT DEMONSTRATE CRITICAL THINKING

Students will perform analysis and evaluation of reading and/or classroom materials and utilize this analysis in classroom discussions, writing assignments, and in performing laboratory activities. Students must select and use appropriate methods and materials needed to complete laboratory assignments.

### **EVALUATION**

Evaluation will be based on performance in a variety of activities and assignments, such as inclass projects and writing assignments, out-of-class projects and writing assignments, quizzes, objective and essay examinations, and class participation.

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### **EVALUATION (CONTINUED)**

Upon successful completion of each individual course a Certificate of Course Completion will be issued. Upon successful completion of all courses included in the program a Certificate of Program Completion will be issued.

### METHOD OF INSTRUCTION

Methods of instruction may include, but are not limited to, lecture/discussion, discussion seminar, computer assisted instruction, lab, audio-visual aids, field trips and any other unique instructional strategies as determined by each instructor.

### TEXTS AND SUPPLIES

#### Texts:

English Made Easy, Bernadine Branshaw, Glencoe Publishing, latest edition Punctuation, Capitalization and Handwriting for Job and Personal Use, Renae B. Humberg, Southwestern Publishing, latest edition

Easy Rules: The Comma, Kenneth El Delp, Southwestern Publishing, latest edition Easy Rules: Word Choice, Suzanne Jentoft, Southwestern Publishing, latest edition Easy Rules: Punctuation, Kenneth El Delp, Southwestern Publishing, latest edition

Easy Rules: Spelling, W.E. Perkins and Melba W. Benson, Southwestern Publishing, latest

edition

Business English, Mary Ellen Guffey, latest edition

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REVISED BY	Office Systems Professors	DATE Nov. 22, 1995
REVISED BY	Carol Everette	DATE <u>January 24, 1996</u>
REVISED BY	Sharian Lott	DATE <u>Feb 22, 2007</u>
REVISED BY Instructional Services/SLO's Added		DATE January 30, 2013

Instructors must meet all requirements stated in Policy 3100 (Student Rights, Responsibilities and Administrative Due Process), and the Attendance Policy set forth in the Continuing Education Catalog.

#### **REFERENCES:**

San Diego Community College District Policy 3100 California Community Colleges, Title 5, Section 55002 Continuing Education Catalog