

# San Diego College of Continuing Education Student Basic Needs

## Survey Results

Prepared by the SDCCE Office of Planning, Research, and Institutional Effectiveness

August 2021

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# Purpose and Methodology



## Purpose

This survey was developed to **1) gain awareness of preferred learning environments by SDCCE students 2) gather feedback from students to inform our strategic planning process, and 3) measure the incidence of basic needs insecurity among students.**



## Questionnaire

The survey questionnaire was developed in collaboration with the offices of Instructional, Student and Administrative Services. The questionnaire was structured in **five sections: 1) Enrollment Preferences, 2) Students' Perceptions and Satisfaction, 3) Planning Focus, 4) Basic Needs, and 5) Demographics.** In order to increase the response rate and improve representativity, this survey was provided in English and Spanish.



## Campaign

The survey campaign was managed in collaboration with the District Office of Institutional Effectiveness. The **survey was launched on May 3rd, 2021.** Students enrolled in Spring 2021 were contacted via email to participate in the survey. Additionally, a Canvas banner was posted to increase the response rate. Four email reminders were sent out. The **survey was closed on May 28th, 2021.**



## Response Rate

A total of 10,583 students enrolled in Spring 2021 received a survey invite to participate in this study. From these students, **4,729 provided valid responses,** which represents a **45% response rate** -average online survey response rates are between 10 and 20 percent.

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# Experiences Related to Basic Needs Insecurity

In the last 12 months...

**28%** Of respondents experienced at least one the below experiences



**19%**

*I had a difficult time paying for rent or mortgage.*



**17%**

*I had a difficult time paying for utilities*



**8%**

*I had to move in with others due to financial problems.*



**8%**

*I had to eat less or skip meals because I did not have enough money for food.*



**2%**

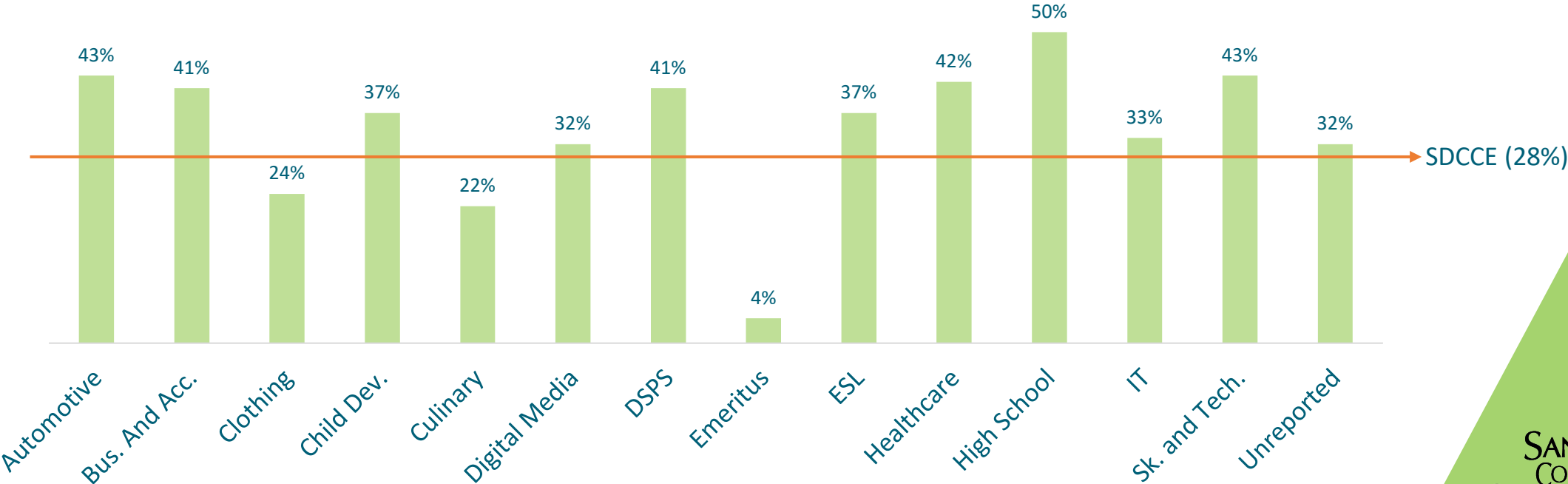
*I did not know where I was going to sleep.*

**Notes:** Percentages have been calculated using only valid responses. Respondents could select more than one response option.

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# Basic Needs Insecurity Prevalence by Program



**Notes:** Percentages have been calculated using only valid responses. Prevalence is calculated by dividing the number of students that had at least one experience related to basic needs insecurity during the last 12 months. Please note that this calculation is not as comprehensive as the one used by *The Hope Center*, which includes more than 20 items. Items with an asterisk (\*) have been greyed out as they should not be considered good estimates for prevalence –their sample size is lower than 30.

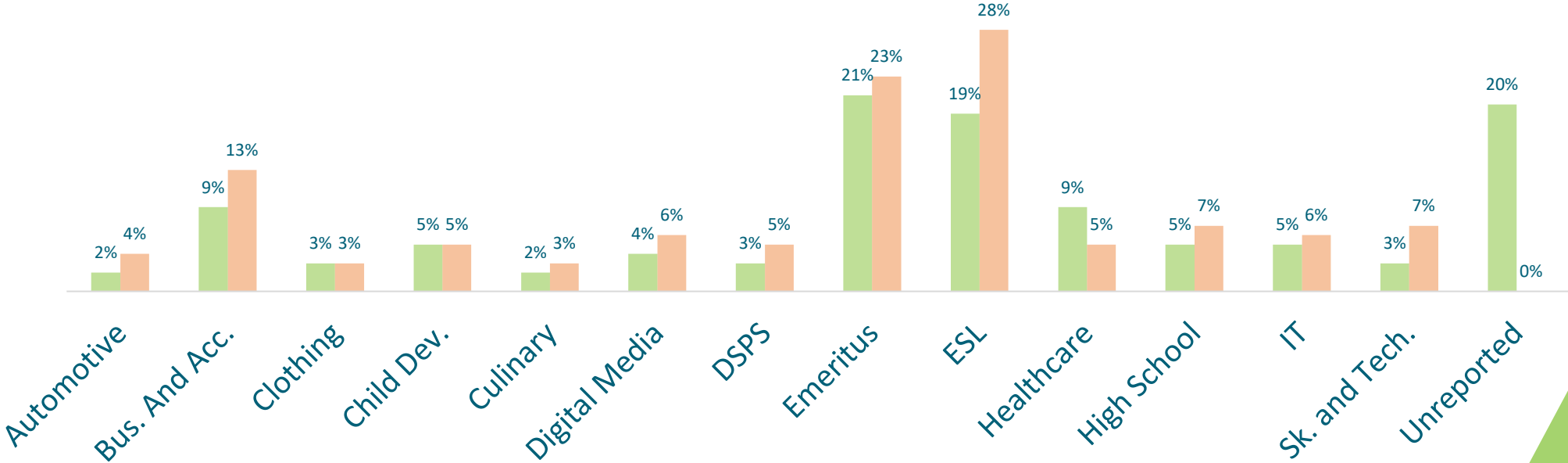
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# Methodological Note #1 – Sample Representation

Total Responses by Program

■ Survey repondents ■ SDCCE 2020/21 Headcount



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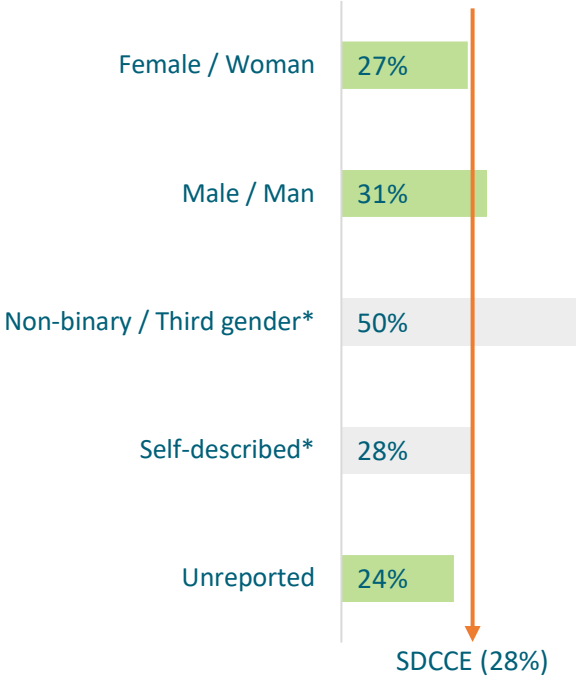


**Notes:** Percentages may not add up to 100% due to students enrolled in more than one program. Program names have been shortened or abbreviated to improve graph layout.

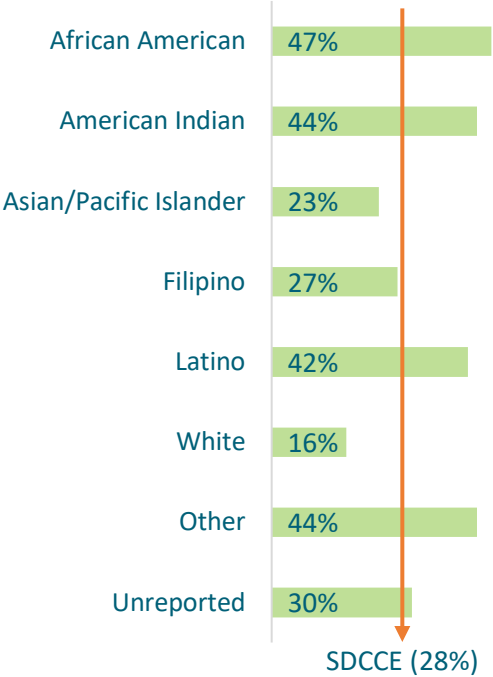
Source for SDCCE 2020/21 Headcount: SDCCD Information System (data as of 8/6/21; preliminary).

# Basic Needs Insecurity Prevalence by Demographic Groups

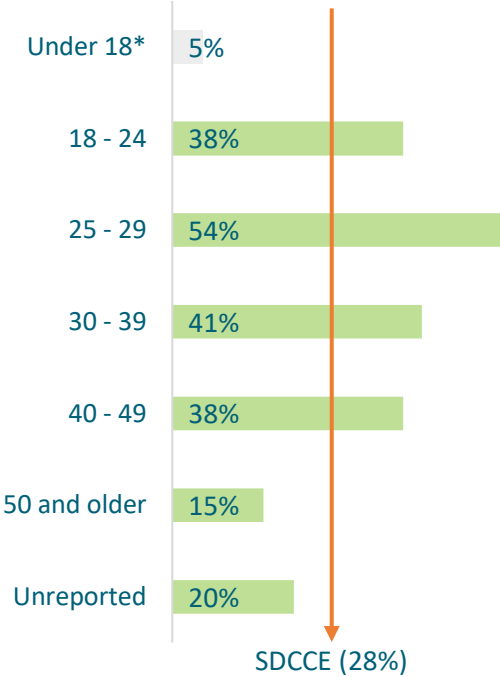
### Prevalence by Gender



### Prevalence by Ethnicity



### Prevalence by Age Group



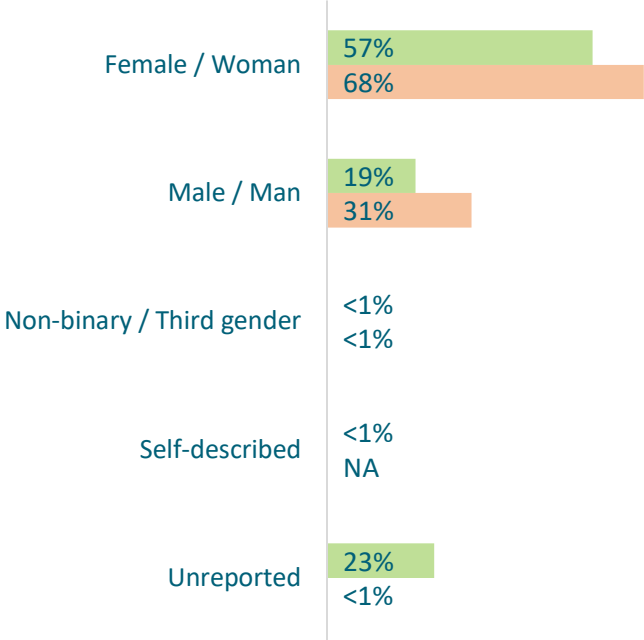
**Notes:** Percentages have been calculated using only valid responses. Prevalence is calculated by dividing the number of students that had at least one experience related to basic needs insecurity during the last 12 months. Please note that this calculation is not as comprehensive as the one used by *The Hope Center*, which includes more than 20 items. Items with an asterisk (\*) have been greyed out as they should not be considered good estimates for prevalence –their sample size is lower than 30.

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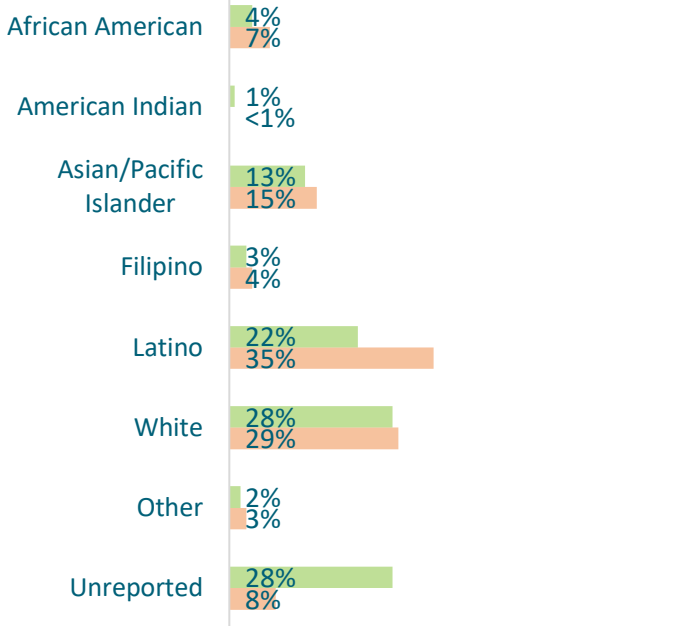


# Methodological Note #2 – Sample Representation

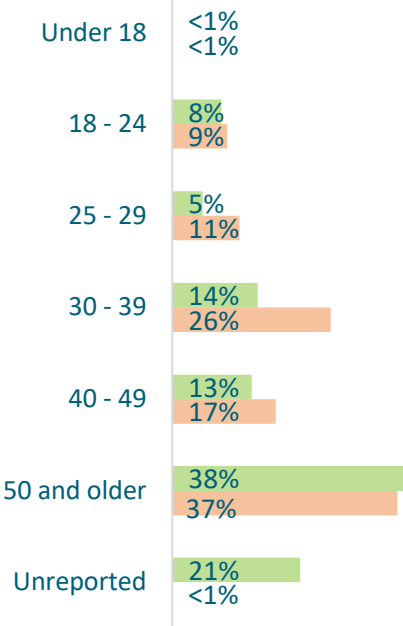
Total Responses by Gender



Total Responses by Ethnicity



Total Responses by Age Group



■ Survey respondents ■ SDCCE 2020/21 Headcount

Source for SDCCE 2020/21 Headcount: SDCCD Information System (data as of 8/6/21; preliminary).

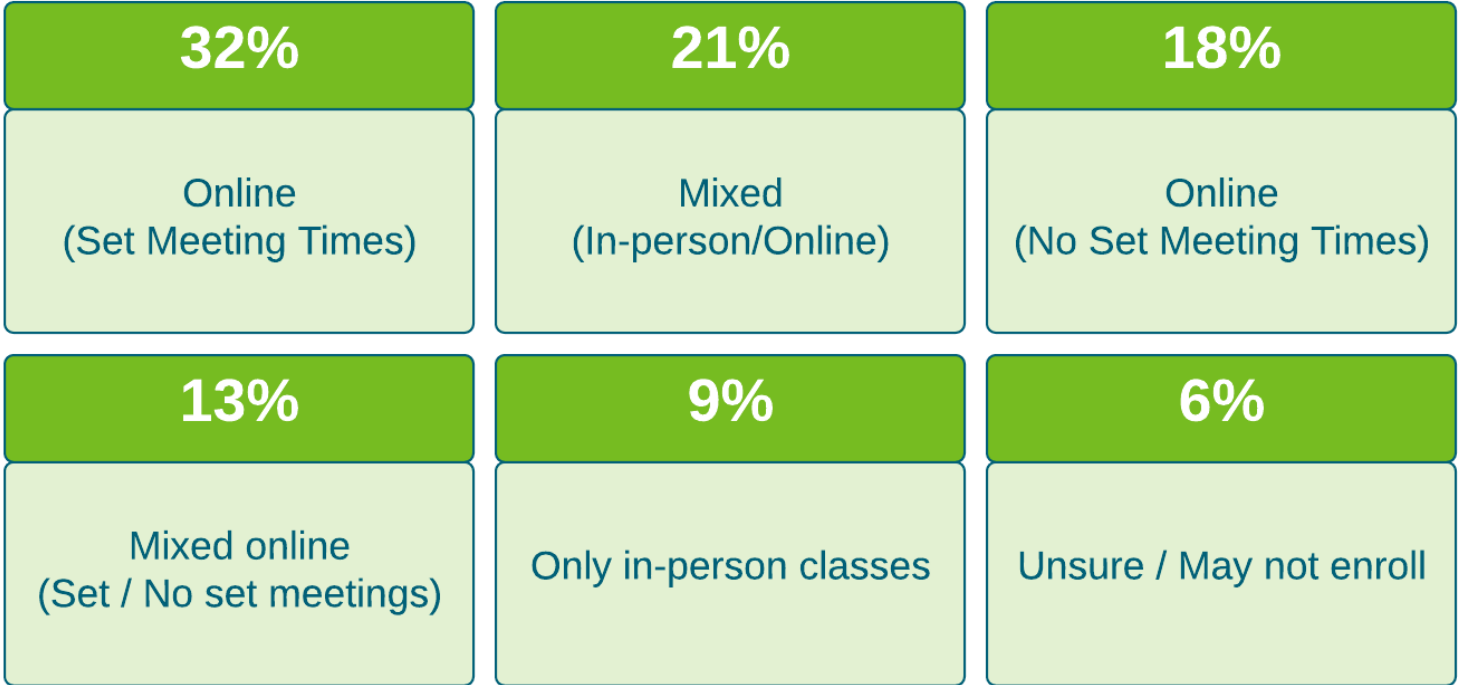
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# Preferred Learning Environments for Fall 2021 and Spring 2022

*What learning environment do you prefer to enroll in this upcoming academic year (Fall 2021 and Spring 2022)?*

(Among students who experienced basic needs insecurity in the last 12 months)



**Notes:** Percentages may not add up to 100% due to rounding error.

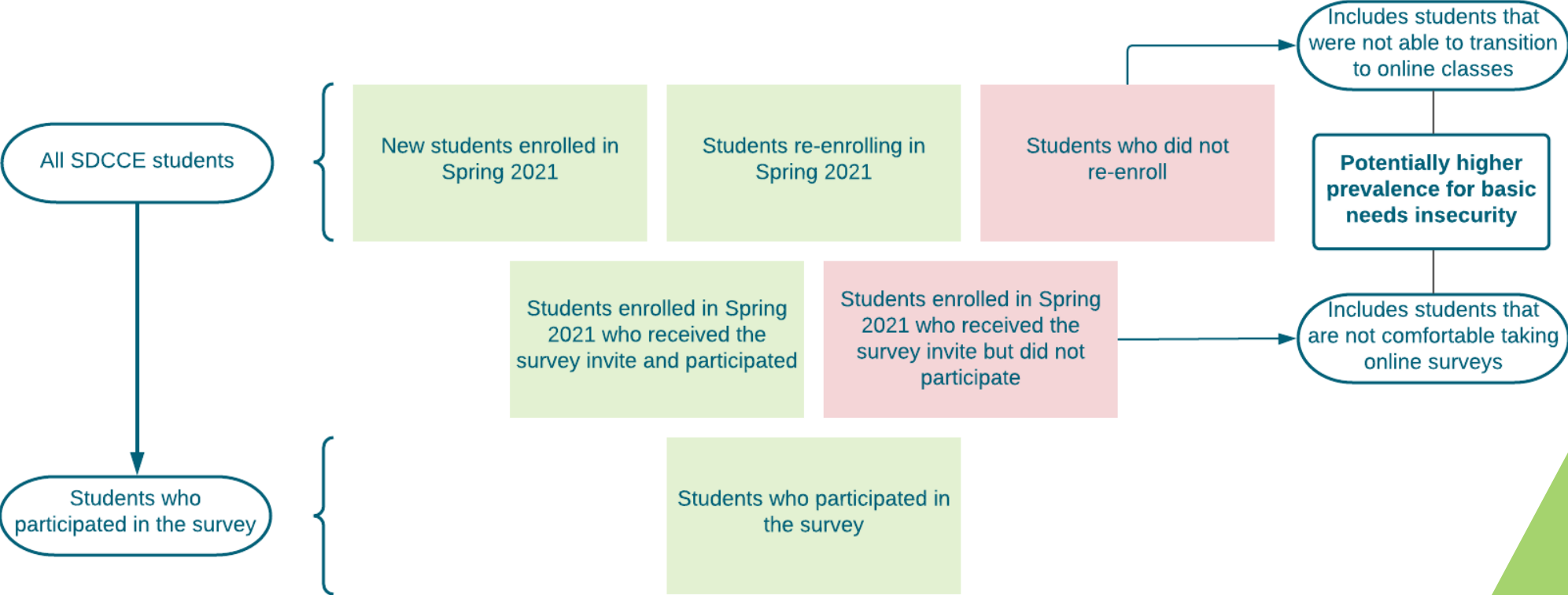
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# Methodological Note #3 – Survey Respondents

## Response funnel



# Questions?

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