

PRESIDENT'S SPRING FORUM 2021

SAN DIEGO
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EDUCATION



SDCE Name Change

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Insert name change video



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OFFICE OF INSTRUCTIONAL SERVICES

Michelle Fischthal, D. B. A.

Vice President, Instructional Services

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Remote Teaching and Learning

- ICOM Academy
- Distance Education Mentoring Program



ICOM
ACADEMY

Interactive Competency-Based
Online Microcredentialing

Fast, free, flexible career education

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What is ICOM Academy

- Fully Online Certificate Programs
- Zero-Low Textbook Costs
- Program Design – Learning Designer
- Interactive Learning Objects (ILOs)
- Faculty to Students, Student to Student Engagement
- Standardization of Instructional Template
- Student Services Module



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Why ICOM

- SDCE Strategic Plan: Grow Distance Education
- Increased Access
- Response to Faculty Request for Learning Designers
- Faculty Professional Development
- Professional Production – Increased quality
- Standardized look and structure
- Branding
- Long-Term Investment
- Student Services Module Development
- Compete with Nonprofits and now Calbright



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ICOM 1: Programs and Courses

Mobile Application Development

COMP 645: Mobile App HTML Development
COMP 646: Mobile Software Development Platform

Small Business Planning

BUSN 630: Small Business Essentials
BUSN 631: Small Business Planning

Virtual Data Center

COMP 651: Virtual Data Center 1
COMPY 652: Virtual Data Center 2

Student Services Module

Virtual Data Center

COMP 651: Virtual Data Center 1
COMPY 652: Virtual Data Center 2

Linux Server Administrator

COMP 641 Linux Essentials
COMP 643 Linux Server Technologies

Python Programming and Data Management with Python

COMP 660: Programming with Python I
COMP 661: Programming with Python II
COMP 662: Programming With Databases

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ICOM 2: Programs and Courses

Windows System Administration

COMP 640: Windows Operating Systems

COMP 642: Server Admin Fundamentals

Cybersecurity Analyst & Cyber Threat and Response

COMP 655: Cyber Threat and Vulnerability

COMP 656: Cyber Incident Response

COMP 657: Cyber Security Architecture

Childcare Provider & Infant Care Specialist

HMDV 575A: Foundation of Childcare

HMDV 575B: Introduction to Childcare Business

HMDV 580: Infant Development and Care

Automotive: Quick Service Inspection Technician

AUTO 600: Quick Service Lube,
Pre-delivery Inspection Technician

AUTO 601: Automotive Fundamentals

Career and College Readiness

INTD 500: Career and College Readiness

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ICOM 3: Programs and Courses

Auto Service Advisor

AUTO 508: Service Advisor I

AUTO 508A: Service Advisor II

Health Unit Coordinator

HLTH 612: Medical Terminology

HLTH 613: Health Unit Coordinator Basics

Project Management

BUSN 621: Project Management I

BUSN 622: Project Management II

Child Home Care (when paired with HMDV 575A & HMDV 575B from ICOM 2)

HMDV 584: Multi-Age Development & Care



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***ICOM 3 launching in winter, spring and summer 2021*

ICOM 4: Programs

Advanced High Prevocational ESL

ESLA 429A: Advanced Prevocational ESL 1
ESLA 429B: Advanced Prevocational ESL 2

Intermediate High Prevocational ESL

ESLA 428A: Intermediate Prevocational ESL 1
ESLA 428B: Intermediate Prevocational ESL 2

BIW Communication Skills

OFSY 505: Business Communications 1
OFSY 506: Business Communications 2
OFSY 507: Workplace Professional

Infant and Toddler Development

(when paired with HMDV 584 from ICOM 3)
HMDV 584: Multi-Age Development & Care
**ICOM 4 launching in summer and fall 2021*

High School Equivalency Preparation 1

HSEP 400: Mathematics 1
HSEP 402: Reading 1
HSEP 404: Writing 1

High School Equivalency Preparation 2

HSEP 401: Mathematics 2
HSEP 403: Reading 2
HSEP 405: Writing 2
HSEP 406: Science
HSEP 407: Social Studies

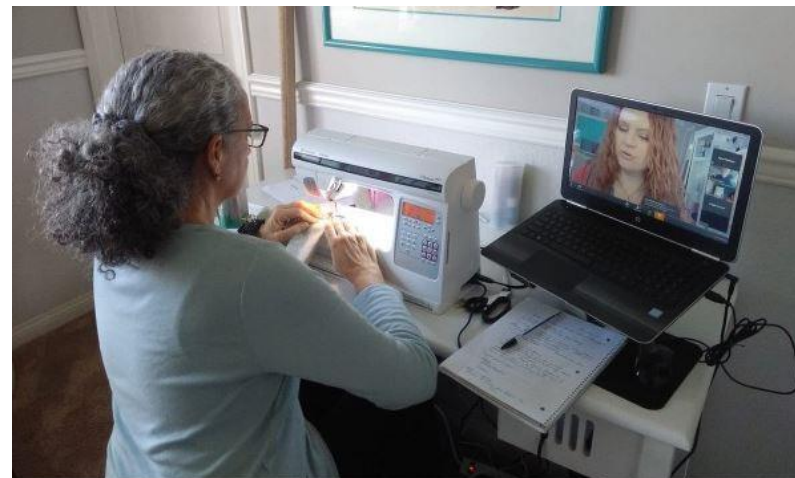
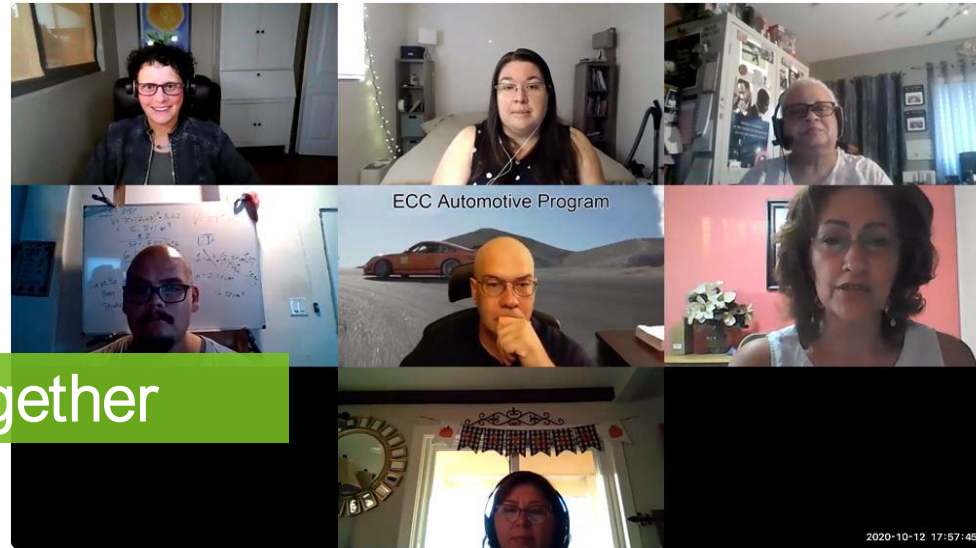
Introductory Courses

FDNT 501: Intro to Hospitality
HLTH 609: Healthcare Careers

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Distance Education Mentoring Program



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Online Faculty Certification Program

Date	March 1, 2020	Jan. 7, 2021
Faculty Completions	60 completions	244 completions
Completion rate	50%	87%

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Best Practices for Online Faculty Mentoring

- CE Passport to Success
- CE Students



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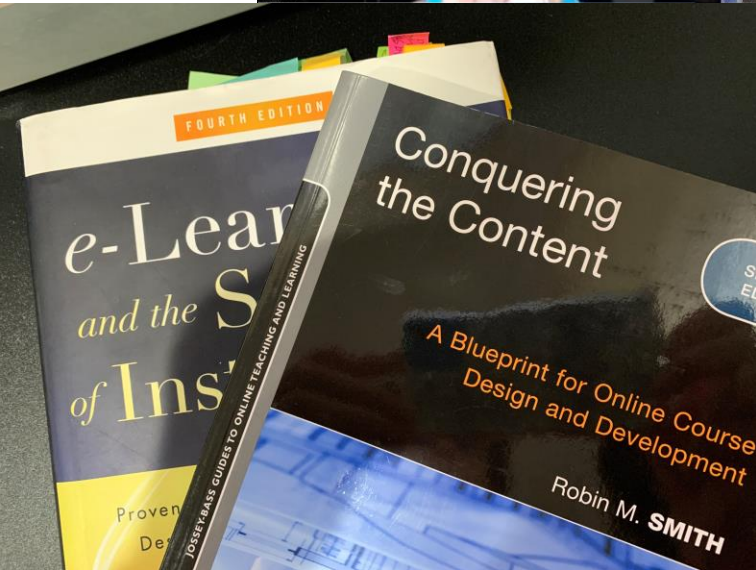
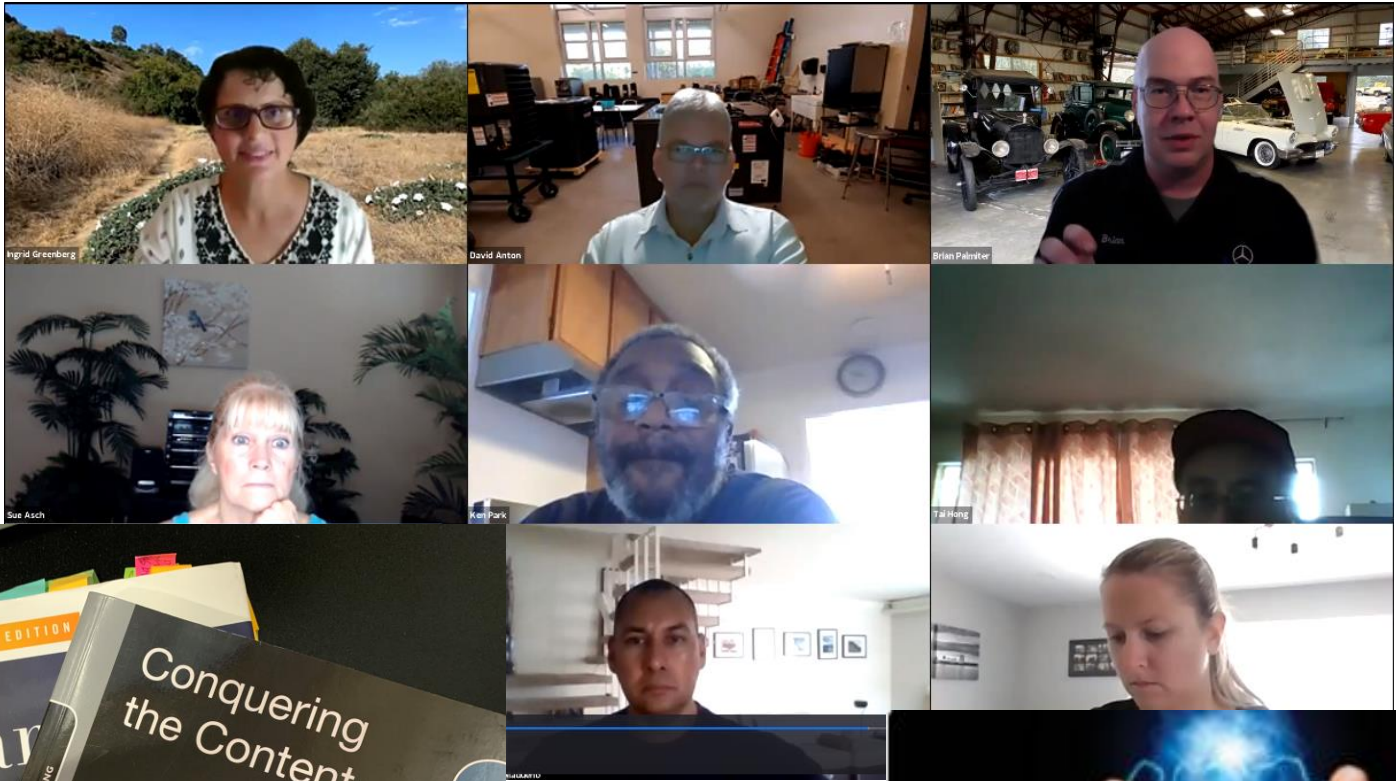
Online Faculty Mentoring



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Online Course Design Classes for Noncredit



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Post-pandemic: Mentoring for online and hybrid, and maybe HyFlex teaching



Photo by [Chris Montgomery](#) on [Unsplash](#)



HyFlex

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Emeritus

- Insert video of student poetry performance.

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OFFICE OF STUDENT SERVICES

Star Rivera Lacey, Ph.D., Vice President, Student Services

Esther Matthew, Dean of Counseling

Sheyla Castillo, Immigrant Support Coordinator

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Online Student Support Services

- Online Student Support Services
- Online Ecosystem Tools
- Immigrant-based Support Program

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Online Student Support Services

- Onboarding Services
- Support Services
- Transition Services

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Online Ecosystem Tools

- Adobe
- Ally (Blackboard) (DSPS) – OEI
- Campus Solutions
- Canvas (LMS) – OEI
- Canvas Studio
- CASAS Assessment (placement and progress assessment)
- ConexEd/Cranium Café – OEI
- ConferZoom (synchronous instruction and meeting)
- Cranium Training
- DesignPlus
- Digitalizing Services
- .edu student emails
- ExLibris (virtual library)
- EzText
- G Suite and Google drive
- Jira
- LibChat (24-hour live library services)
- Marching Orders
- Maxient
- Microsoft Office 365
- Microsoft Office 365 for students
- Microsoft Outlook
- Microsoft Teams
- Microsoft Training
- NetTutor (24-hour tutoring – OEI)
- Ottor.ai (add-in option for Zoom)
- Pronto
- Protelesis
- Q Less
- SARS
- Trello
- Unicheck (plagiarism)
- Wellness Central (Community wellness services by ZIP code) - OEI

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Online Student Support Services

- Admissions & Records
- CalWORKs
- Career Services
- CE Promise
- Counseling & Orientation
- Disability Support Programs & Services
- Gateway to Success
- Mental Health Referral Services
- Outreach Services
- Rising to Success PATHWAYS
- Veterans Services

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Online Student Support Services

Cranium Café

- ✓ Meeting & collaboration platform designed specifically for student services by recreating on campus, in-office experiences for students.
- ✓ Private institutional platform with department levels & admin access.
- ✓ A FERPA & ADA compliant real-time student services platform.

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Immigrant-based Support Program

More than 50% of SDCCE Students are from an Immigrant-based Population

Immigrant Support Program (ISP) is a collaborative community designed by students, staff, and faculty based on needs expressed by volunteers and participants.

Two Specialized Learning Communities

- Alumnos Sin Fronteras (Students Without Borders):
Binational/Transnational/Bicultural Students (in Spanish)
- Global Students: Learned or learning English as another language

Three Learning Community Subgroups

- Future Dreamers
- Immigrant Professionals
- LGBTQ+ Students

ISP Pipeline to Promise

Assistance with navigating community college admissions and FAFSA/Cal Dream Act so students may qualify to apply for SDCCE Promise scholarships and programs

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SDCCE FOUNDATION

Laurie Coskey, Ed.D.

Executive Director

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Entrepreneurship and Development

ETi (Employee Training Institute)

- Navy Brig Miramar
- Navy Brig Pendleton

Government as Program Partners

- Federal – WIOA Youth
- State – High Roads Construction Careers
- County – Community Innovation Grant
- City – CDBG Cares Act

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Apprenticeship Readiness Program SDCCD

Regional Apprenticeship Readiness Consortium

Consortium Members

- American Lung Association
- Chula Vista Elementary School District
- Gafcon
- Good For Others
- Imperial County Workforce Development Board
- San Diego College of Continuing Education
- San Diego College of Continuing Education Foundation
- San Diego and Imperial Counties Building and Construction Trades Council
- San Diego Gas & Electric
- San Diego Green Building Council
- **San Diego Workforce Partnership**
- SANDAG
- Southwestern College
- Urban Corps of San Diego County

New Content Expert Program Partners

- City of San Diego Planning Dept
- City of San Diego Internship Dept
- Electrical Workers Minority Caucus
- Parsons-Black & Veatch Joint Venture
- SDG&E Innovation Center

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Insert video for Foundation

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Honoring Chancellor Constance M. Carroll, Ph.D.

Student Scholarship

SDCCE San Diego Civil Rights Museum Project

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Insert video for Dr. Carroll

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The Immigrant-based Support Program

Student Panel:

Armando

Chener

Georgina

Joel

Mariia

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